

Environmental, Quality and Health and Safety Policy

Aiming to become leader in the Vehicle Wash and Care market, ISTOBAL considers the Quality of its products and services, the protection of the Environment and the promotion of Health and Safety of the people within its organization the essential prerequisites for success.

Therefore, ISTOBAL bases its Environmental, Quality and Occupational Health and Safety Policy on the following principles:

- To provide products and services of a Quality that fulfills the expectations of Customers.
- To offer its customers complete solutions for water treatment and reuse in their wash equipments.
- To look at and reduce the environmental impacts of their products during their life-cycle.
- To evaluate the risks associated with the organization itself, its processes, products and services, as well as the needs and expectations of its stakeholders, and determine the appropriate actions on them.
- To promote an internal culture of continuous improvement of Quality, Environmental Management and Occupational Health and Safety at all levels of the organization:
 - By training, involving and committing its employees.
 - Through information, consultation and participation of all the organization members in the planning and implementation of safety preventive activities.
 - By setting specific objectives and their revision.
 - Guaranteeing the availability of resources to fulfil these objectives.
- To maintain a revision system on its processes to minimize their Environmental impacts and prevent contamination. Specially, it undertakes to:
 - Minimize the waste production in origin and its repercussion by means of correct segregation and management, as well as to study alternatives to reduce hazard on the generated waste.
 - Optimize water consumption and keep controls on its effluents.
 - Watch the efficiency of its energy consumption.
 - Keep control over its emissions to the atmosphere.
- To plan and implement appropriate preventive actions to avoid occupational accidents and diseases.
- To ensure that the current legislation is upheld as well as other requirements endorsed by ISTOBAL with its stakeholders.
- To evaluate the evolution of Quality, Environmental repercussion, and Occupational Health and Safety, so that ISTOBAL can ensure the maintenance and continuous improvement of its Management Systems.



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